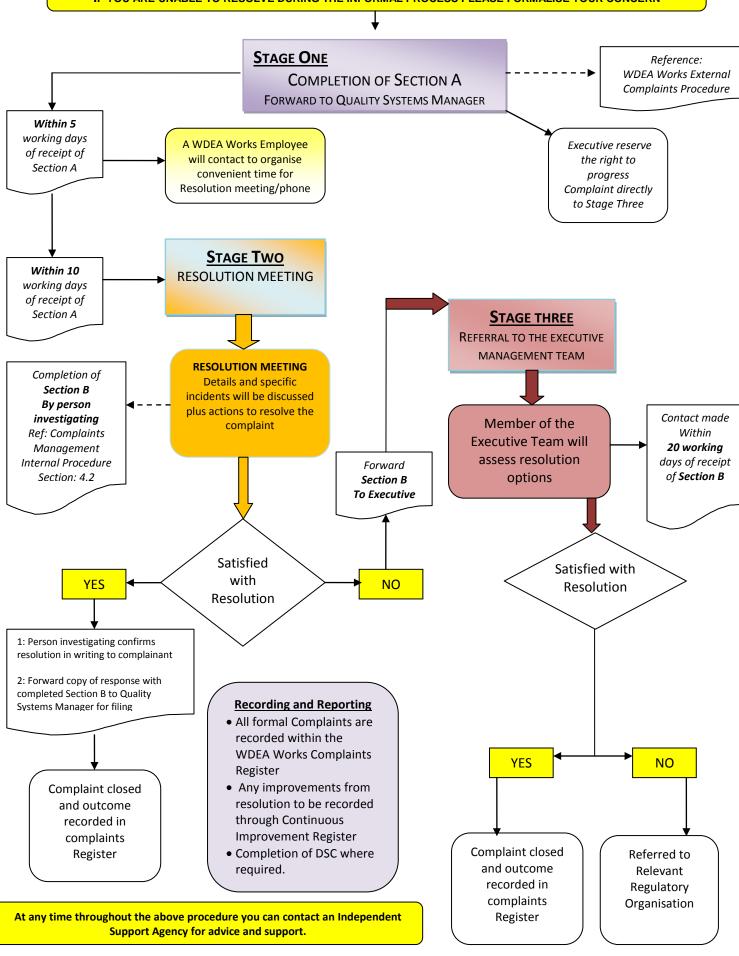


## **Complaint Management – External Procedure**

WDEA WORKS ENCOURAGE YOU TO RESOLVE YOUR CONCERN DIRECTLY WITH THE OTHER PARTY INVOLVED.

IF YOU ARE UNABLE TO RESOLVE DURING THE INFORMAL PROCESS PLEASE FORMALISE YOUR CONCERN



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Last revised: May 2018		Review date: May 2020		Page 1 of 1			